

Terms & Conditions: Library

Ordering Online

- We offer:
- A lending library of books, standards, journal articles and conference papers on all aspects of building engineering services. Journal articles or conference papers are usually sent as licensed photocopies which you may keep. All loans are free to members although postal borrowers are asked to pay return postage by a signed for delivery.
- An online database for searching and ordering items 24 hours per day.
- A link to recent abstracts and library acquisitions.
- We reserve the right to alter or withdraw any of our Internet services, to refuse our Internet services to any customer and amend these Conditions on written notice from us at any time.

Availability

- We aim to provide a comprehensive collection of books, standards, journal articles, and conference papers.
- Our library abstracts database is available to members, with password access, to search and request documents 24 hours every day.
- All enquiries will be answered during normal office hours i.e. 08.30-17.00 hrs Monday to Thursday, 08.30-16.30 hrs Fridays excluding public holidays.
- You can contact us by telephone (+44 (0) 1344 465571), email (information@bsria.co.uk), fax (+44 (0) 1344 465605), or post. We welcome personal visits to the library by appointment.
- If for any reason we are unable to supply a particular item we will notify you by email
- You agree that because of the nature of the Internet, the online service is provided on an 'as is' and 'as available' basis. We are not liable to you if we are unable to provide any of our Internet services for any reason.

Delivery

- Library loans are for one month. You can extend a loan if it has not been requested by others. Publications that have a waiting list may be supplied for a shorter period. Any photocopies supplied are yours to keep.
- You are expected to respect library stock and must replace or pay for lost or damaged books
- BSRIA members do not pay delivery charges on their orders but all loans must be returned in secure packaging and by a signed for delivery service (recorded or registered post, courier).
- Library items will only normally be delivered to members registered addresses.
- We reserve the right to charge for photocopying above one hundred items per year to one individual member company.

Liability

- We make no promise that our Internet services will meet your requirements, or that the service will be uninterrupted, timely, secure or entirely error free.

- We shall not be liable for any losses resulting from the use or the inability to use the service or messages received or transactions entered into through the service or resulting from unauthorised access to, or alteration of your transmissions or data.

Copyright/Trademarks/Data protection

- All materials supplied are subject to copyright laws.
- We will use the information you provide for administering this service and for marketing purposes including market research. We may analyse your data and send you offers and information by mail or email, about other BSRIA products. If you do not want us to contact you by mail or email, or send you offers, please untick the box marked "I am happy to receive mailings about your products and services" in 'my account'.

Laws

These conditions shall be governed by and construed in accordance with the laws of England and Wales and any disputes will be decided only by the Courts of England and Wales